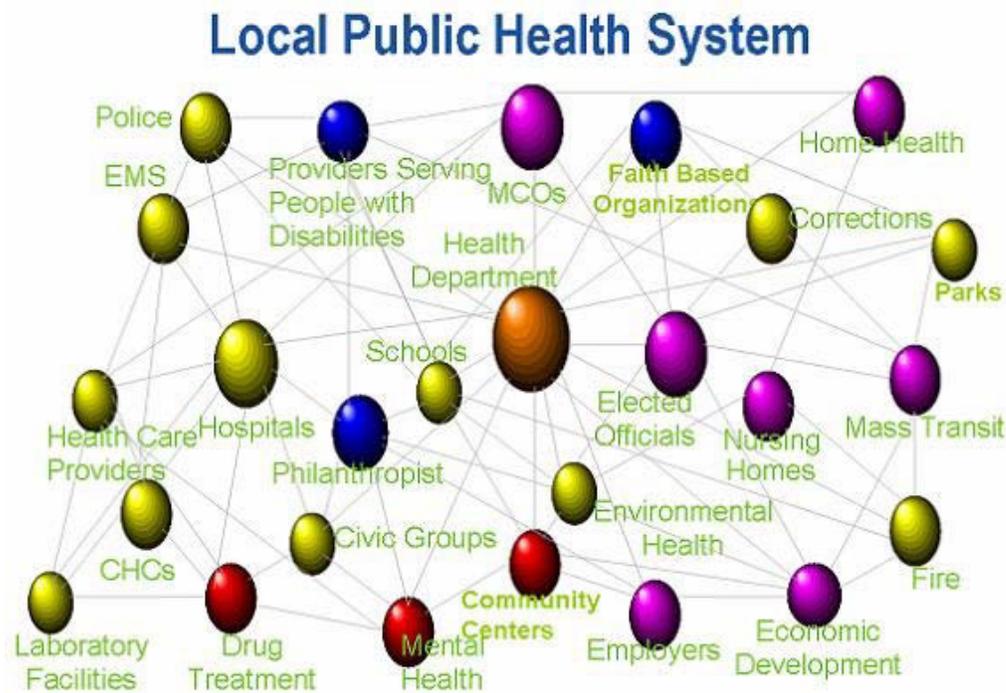


### Health Resource Inventory

Community health, while often thought of as addressed by the public health department or hospitals, actually involves numerous public agencies and private organizations. A broad network of agencies must work in partnership in order to meet the community’s diverse health needs. An example of the local public health system network is shown in the figure below, in which over twenty-five agencies collaborate in order to form a multi-connected network of agencies that effectively addresses the health of the community.

Onslow County, North Carolina city and county departments alone account for over 20 different services that affect our community’s health.

1



<sup>1</sup> Local Public Health System image. <http://www.arlingtonva.us/departments/HumanServices/PublicHealth/mapp/page59017.aspx>

## Health Care Resources

Access and utilization of healthcare is affected by a range of variables, including the availability of medical professionals in a region, insurance coverage, transportation, cultural expectations and other factors. Compilation of comprehensive health resources data was beyond the scope of this project; nevertheless, some overview-type data was collected and are presented here.

For more detailed information on Onslow County health and human service providers and resources, please refer to [www.nc211.org](http://www.nc211.org), or if in the Onslow area, dial 211.<sup>2</sup>

United Way's 2-1-1 is a community service information line that links people to health and human services in our community. People can call 2-1-1 to find out where to get help or give help, and it is available 24 hours a day, 7 days a week.

2-1-1 is free and easy to use, and, the service is confidential and professional; calls are answered by trained referral specialists. Anyone can call 2-1-1, regardless of the language they speak.

2-1-1's community resource database includes hundreds of local programs, and it is also searchable online at [www.nc211.org](http://www.nc211.org). Services include housing, food, medicine, transportation, support groups, money management, legal assistance, counseling, health care, recreation, child care referral, volunteer opportunities, and much more. Those calling from outside the area can call toll-free (888) 892-1162.

## Health Care Professionals

- Table 1 on the following page shows the distribution of health care professionals in Onslow County according to specialty area.
- As of 2010, there was representation in Onslow County for every major category of health care provider.

## Practitioners

The person per provider ratio is commonly used to describe the availability of medical providers in a community. The person per provider ratio (PPR) is calculated by dividing the total population by the number of providers of a certain type practicing in the county. According to the Department of Health and Human Services, the recommended ratio of people per provider is 2,000:1. For an area to have what can be officially considered a shortage of physicians, that ratio needs to be at least 3,000:1.

Licensed Medical Practitioners in Onslow County (2010).<sup>3</sup>

Category of Practitioner	Number
• Non-Federal Physicians	151
• Primary Care Physicians	78
• Family Practice	25
• General Practice	2
• Internal medicine	17
• Obstetrics/Gynecology	18
• Pediatrics	16

<sup>2</sup> The United Way of Onslow County. NC211. <http://www.uwonslow.org/211>

<sup>3</sup> Cecil G. Sheps Center for Health Services Research, Data Available, NC Health Professions Data System, Download Data, State and County Profiles. Choose the year and then the county. Available for 2010. <http://www.shepscenter.unc.edu/hp/stco.htm>

• Other Specialties	73
• Federal Physicians*	66
<b>Continued</b>	
• Dentists	57
• Dental Hygienists	139
• Registered Nurses	946
• Nurse Practitioners	41
• Certified Nurse Midwives	9
• Licensed Practical Nurses	230
• Chiropractors	12
• Occupational Therapists	26
• Occupational Therapy Assistants	15
• Optometrists	16
• Pharmacists	77
• Physical Therapists	63
• Physical Therapy Assistants	21
• Physician Assistants	42
• Podiatrists	3
• Practicing Psychologists	25
• Psychological Associates	18
• Respiratory Therapists	34

<b>Access to Care</b>	<b>Rates based on 2010 population data</b>
Physicians per 10,000 population	8.5
Primary Care Physicians per 10,000 Population	4.4

## Health Facilities Inventory

### Hospitals

*The Resource Inventory Survey* was distributed to each of the county hospitals. The participating hospitals were asked to provide a brief description of their hospital, including the number of beds, available services, and any other pertinent information about the hospital. The three major health care providers serving Onslow County are Onslow Memorial Hospital, Camp Lejeune Naval Hospital and Brynn Marr Hospital.

#### 1. Onslow Memorial Hospital

Onslow Memorial Hospital (OMH), originally founded in 1944, stands as a 162-bed acute care, community hospital.<sup>4</sup>

Survey Questions	Hospital Survey
Accreditations.	Yes
# of beds	162
# of physicians	203
# support staff (nurses etc)	1096
# of annual discharges from the last 4 years (2007 to 2011)	
(Continued) Survey Questions	Hospital Survey
2007	9,820
2008	9,538
2009	9,096
2010	10,094
2011	10,639
# of outpatients annually	138,000
# of ER visits annually	62,666
Bilingual Services y/n?	Real-time video translation of all languages
Patient Satisfaction survey results	70 <sup>th</sup> percentile

Please see the following page for a list of services.

<sup>4</sup> Onslow Memorial Hospital. About Our Hospital. <http://www.onslow.org/default/index.cfm/our-hospital/about-our-hospital/>

## Hospital services include:

- Neurology
- Nursery and Pediatrics
- Nursing Services
- Patient Service Navigator
- Pharmacy Services
- Radiation Oncology
- Radiology Services
- Rehabilitation Services
- Respiratory Therapy
- Sleep Disorders Lab
- Stroke Awareness
- Surgical Services
- Transport Services
- Welcome Waggers (Professional Therapy Dog)
- Women's Imaging Center

Onslow Memorial Hospital additionally offers online services on their **O'healthy** website for healthcare news and medical information, Facebook and Twitter pages and **Momtalk** interactive mom blogs.

## Location:

317 Western Boulevard Jacksonville, NC 28546  
Main number (910) 577-2345

## 2. Naval Hospital Camp Lejeune

### Services <sup>5</sup>:

- Family Medicine
- Immunizations and Vaccines
- Maternal Child Infant Nursing
- Multi-Service Ward
- OB/GYN
- Safe Harbor
- Deployment Health Center
- Pediatrics
- Pharmacy
- Radiology
- Available Classes
- NHCL Public Health Department

### Location:

100 Brewster Blvd Jacksonville, NC 28547  
Main number 910-450-4300 (Quarter Deck)

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<sup>5</sup> Naval Hospital Camp Lejeune. <http://www.med.navy.mil/sites/nhcl/Pages/default.aspx>

### 3. Brynn Marr Hospital

Brynn Marr Hospital utilizes a team approach to treatment and recovery in a safe, least restrictive, and nurturing clinical environment. The team strives to provide individualized client-centered strategies that are founded on strength-based methods for preparing and empowering each individual to heal and participate in his or her personal and community activities in a purposeful and meaningful manner.

Brynn Marr Hospital first opened its doors in 1983 and provided mental health services for adults and adolescents. Originally built to accommodate 76 beds, the hospital recently completed a 12-bed PRTF expansion in 2003 and, more recently, completed a renovation and 12-bed Adult Acute addition. Brynn Marr Hospital is currently licensed for 54 Acute Psychiatric Substance Abuse, and Detox beds, as well as 46 residential beds. <sup>6</sup>

Brynn Marr is an affiliate of the Jason Foundation and is a member of The Child and Family Services Association of North Carolina.

Questions	Hospital Survey
• <b>Accreditations</b>	The Joint Commission
• <b># of beds</b>	100
• <b># of physicians</b>	7
• <b># staff physicians</b>	1
• <b># support staff (nurses, etc.)</b>	140 Direct Care Staff – RN/LPN – MHW – SW
• <b># patients per physician</b>	Varies – 20 to 30
• <b># of annual admissions- 2011</b>	1686
• <b># of admissions from last 4 years (2007 to 2011)</b>	6507
• <b>Bilingual Services y/n?</b>	Will provide translator
• <b>Patient Satisfaction survey results</b>	Overall Mean score of 4.39 out of 5

#### Services:

- Adult Inpatient Psychiatric and Addiction Services
- Child/Adolescent Inpatient Psychiatric Services
- Adult Inpatient Detox
- Adolescent Residential Services

#### Location:

192 Village Drive Jacksonville, NC, 28546  
 Main number Admissions (800) 822-9507 or  
 (910) 577-1400

<sup>6</sup> Brynn Marr Hospital. About Us. <http://www.brynnmarr.org/mission.php>. Last updated: 2012.

## **Local Health Department**

### **Onslow County Health Department**

The community is the Health Department's "patient," says George O'Daniel, Health Director. "Our mission is to provide comprehensive public health services that protect, promote, and preserve the health of all Onslow County citizens."

#### **Health Department services include:**

##### **Child Health Services:**

- Physical exams for children birth to 18, daycare and kindergarten.
- Care management services for at risk birth to five year olds.
- Home visits to new moms and their babies.
- Shots for infants and children.
- Teen Health Clinic--confidential physicals, pregnancy tests, and birth control.



##### **Adult Health Services:**

- GYN physicals and mammogram referral.
- Nutrition counseling for weight loss and chronic diseases.
- Communicable disease clinic for TB, STDs, HIV.
- Pregnancy tests, prenatal care, and pregnancy care management.
- Female physical examinations and birth control.
- Immunizations and flu shots.



##### **Educational Classes:**

- Lamaze prepared childbirth classes
- Parenting classes
- Breastfeeding classes
- Diabetes, chronic disease, and weight loss classes

##### **Environmental Health Services:**

- Protect human health through protection of the environment by ensuring Onslow County facilities are clean, water is pure, and environment is safe.
- Permit and/or inspect septic systems, drinking water wells, restaurants, motels, tattoo artists, public swimming pools, child care centers, and schools.
- Enforce laws related to meth labs, lead poisoning, and smoking.

##### **Women, Infants, and Children's (WIC) Nutrition Program:**

- Provides healthy foods, breastfeeding support, and nutrition education to pregnant and breastfeeding women and infants/children less than 5 years of age.

For more information visit [www.onslowcountync.gov/health](http://www.onslowcountync.gov/health), call 910-347-2154, or follow on Twitter at OCHHealthDept.

##### **Located at:**

612 College Street  
Jacksonville, NC 28540  
PH: 910-347-2154  
FX: 910-347-7941

##### **Hours of Operation**

Monday 8:00 am - 5:00 pm  
Tuesday 8:00 am - 5:00 pm  
Wednesday 8:00 am - 5:00 pm  
Thursday 8:00 am - 8:00 pm  
Friday 8:00 am - 5:00 pm

## **Community Health Centers and Clinics**

### **1. Caring Community Clinic**

1 Dewitt Street  
Jacksonville, NC 28540  
(910) 346-6149

Caring Community clinic is an immediate care facility offering short term care, and a dental clinic that is open by appointment only.

#### **Mission**

Our mission is to improve the health and well being of those in Onslow County who are uninsured and have income at or below 200% of the poverty level. We will emphasize short-term care through the services of qualified professional medical volunteers. We will promote long-term care arrangements.

#### **Services**

We offer the following services at our clinic:

- Primary Medical Care
- Dental Care
- Licensed Pharmacy

#### **Eligibility Requirements**

You must meet the following criteria to be eligible for services:

- Clients must be uninsured
- Clients must live in same county as the clinic
- Federal Poverty Level of 200

#### **Other Requirements**

Client must be between the ages of 18-64.

#### **Hours of Service**

Monday-Thursday            8:00 AM to 5:00 PM

#### **Clinic Fees**

- No Fees

#### **How to Become a Client**

Call 910-346-6149 on Monday's from 1:00-3:00 PM to make an appointment for that week.

### **2. Goshen Medical**

Goshen Medical is a family practice clinic for those who are between the ages of 2-99 years old. Scheduling is 7 days out for new patients but if very sick, will try to squeeze in. There are no immunizations offered at this center. They do accept those who are uninsured on a sliding fee scale, but they do not slide to \$0 (minimum \$25).

1200 Hargett St.  
Jacksonville, NC 28540  
(910) 219-0319

Hours of operation 8 am-5 pm Monday-Friday (closed 12 noon-1 pm for lunch)

## **Carolinas Poison Control**

800-222-1222

## **Maternal and Child Health**

### **WIC, Onslow County Health Department**

612 College Street  
Jacksonville, NC  
28540  
Main: (910) 347-2154

[www.onslowcountync.gov/health](http://www.onslowcountync.gov/health)

Provides supplemental nutritious foods; nutrition counseling and education; breastfeeding promotion and support and health referrals.

Provider Eligibility: Serves women who are pregnant, breastfeeding or have just had a baby. Children ages birth through five years old are also served. Must meet WIC income requirements and have a health risk.

### **WIC, Marine Corps Base Camp Lejeune**

2455 Tarawa Blvd  
Tarawa Terrace  
Jacksonville, NC  
910-353-0022

## **Breastfeeding**

### **La Leche League Jacksonville**

Meetings: 1st Thursday at 10:00am  
3rd Thursday at 5:30pm  
Meetings are informal and are open to the public  
Location: Lutheran Church of Our Savior  
1115 Lejeune Blvd  
Leaders: Abby, Mary, Michelle,  
Shannon call: 910-378-9877  
llofjacksonvillenc@gmail.com

### **Onslow County Health Department**

612 College Street  
Jacksonville, NC  
28540

Main: (910) 347-2154

### **Onslow Memorial Hospital**

1701 Country Club Road Jacksonville, NC  
28546

Main number: (910) 577-2345

### **Naval Hospital Camp Lejeune**

100 Brewster Blvd Jacksonville, NC 28547  
910-450-4300 (Quarter Deck)

## **OB/GYN**

### **Women's HealthCare Associates**

245 Memorial Drive  
Jacksonville  
(910) 353-4333

### **Crist Clinic for Women Obstetrics & Gynecology**

250 Memorial Drive  
Jacksonville, NC 28546  
(910) 353-2115.

### **Jacksonville OB/GYN**

291 Huff Drive  
Jacksonville  
(910) 577-4255

### **Onslow Memorial Hospital**

1701 Country Club Road Jacksonville, NC 28546  
Main number: (910) 577-2345

### **Abounding Love Doula Service**

Jacksonville  
(727) 687-0144

### **Naval Hospital Camp Lejeune**

100 Brewster Blvd Jacksonville, NC 28547  
910-450-4300 (Quarter Deck)

## **Mental Health Services**

Below are a broad range of mental health services for ages 0 to adult, including prevention services, programs for those at-risk, and for those in need of evaluation, treatment, or recovery. Services may be in a family, individual or group setting. Included are some descriptions of programs when available.

**1. CoastalCare**  
165 Center Street  
Jacksonville, NC 28546  
<http://www.secmh.org/index.php>

**Access Care and Crisis Services 24 Hours a Day, 7 Days a Week**  
1-866-875-175

**Customer Services**  
(for questions, concerns, complaints and/or compliments)  
Monday through Friday  
8 a.m. to 5 p.m.  
1-855-250-1539

**CoastalCare** (formerly known as Onslow Carteret Behavioral Healthcare Services)

A local management entity that plans, develops, implements and monitors services and is responsible for the management and oversight of the public's community system for mental health, developmental disabilities and substance abuse services.

For resources about mental health, developmental disabilities, and substance abuse in addition to examples of self-assessment resources, which can help you determine if you need to seek treatment, use the below link from the main website: <http://www.secmh.org/index.php?content=consumers&catid=112&desc=Clinical>  
**Information Resources**

### **2. Martin Pediatrics & Counseling Center**

25 Dewitt Street  
Suite 2  
Jacksonville, NC 28540  
(910) 938-2220

### **3. Brynn Marr Hospital (See above under Hospitals)**

192 Village Drive  
Jacksonville, NC 28546  
(910) 577 - 1400

### **4. Pride in North Carolina, Inc**

3080 Henderson Drive  
Jacksonville, NC 28546  
910-938-9833  
[www.pridenc.com](http://www.pridenc.com)

Provides residential/community services for mental health clients. Must have some type of mental health or physical diagnosis. Individuals can make contact by phone, email or website for more information and an application.

### **5. Parents as Teachers, PEERS Family Development Center**

151 Chaney Avenue  
Jackosnville, Nc  
(910) 938-5447

Provides home visits from professionals who follow the Parent as Teachers International Curriculum for children ages prenatal to kindergarten. These visits provide families with education on child development, developmental screenings, group meetings and incentive items.

Families must have a child prenatal to kindergarten ages.

## **6. Partners for Inclusion, Onslow County Partnership for Children**

Onslow County Partnership for Children  
900 Dennis Road  
Jacksonville, NC  
(910) 938-0336

[www.onslowkids.org](http://www.onslowkids.org)

Early childhood mental health intervention aimed at maintaining children in licensed child care facilities that present challenges in their physical, social or emotional development. Licensed mental health professionals will visit on-site to the child care facility (ages birth-5) for consultation, screenings, referrals, family consultation and training.

This is available for any parent with concern. Inquire at your child's child care facility or call the Onslow County Partnership for Children.

## **7. Carobell, Inc**

### ***Adult Day Vocational Program***

198 Cinnamon Drive  
Hubert, NC  
(910) 326-7600

[www.carobell.org](http://www.carobell.org)

A long term program that offers a structured environment where an individual can receive basic job skills training. Individuals are challenged to develop their physical, mental and social skills and capabilities.

Provider Eligibility: Mental retardation/other developmental disability or physical disability with moderate to severe level of care needs. Age requirement is 21 years or older.

Based upon family income and sliding fee scale.

### ***Residential Services***

Clients in the residential facilities receive the following services: medical/nursing, psychological, dietary, physical therapy, speech therapy, occupational therapy, adaptive physical and recreational activities, advocacy, education, day program/vocational training, community integration.

Provider Eligibility: Individuals diagnosed with severe/profound medical and developmental disabilities with MR-2 and doctor's signature verifying level of care needed. Infant to adults are accepted.

Accepts Medicaid.

### **Saturday Camp**

Provides a structured and fun learning environment for campers designed to meet the needs of individuals with cognitive and intellectual disabilities from age five to adult. Campers are provided with activities, such as therapeutic aquatics, self-esteem building, relaxation and problem-solving skills. Field trips are also a part of the day's activities. Provider Eligibility: Individuals with developmental disabilities ages five to adults.

### **Summer Camp**

Provides ages five to adults with a cognitive or intellectual disability the opportunity to participate in outdoor, indoor and field trip activities. This is held during the months of June - August which consist of eight one-week sessions. Provider Eligibility: Individuals with developmental disabilities ages five to adults.

Additional services are targeted case management, MR/DD Provider for Personal Care Services, Developmental Therapy, and Military Respite (see Active Duty Military Mental Health Resources).

## **8. Mental Health Association in NC**

920 Gum Branch Road  
Jacksonville, Nc  
910-455-9342  
[www.mha.nc.org](http://www.mha.nc.org)

## **Mental Health Services for Active Duty**

### **1. Counseling Services, MCCA Camp Lejeune**

[www.mccslejeune.com](http://www.mccslejeune.com)

Marine Corps Base Camp Lejeune  
MCCA-M&FS-Community Counseling Center  
Bldg, 798 Brewster Blvd.  
Camp Lejeune, NC  
Primary: 910-451-2864

Provides mental health services to the active duty and retired member and their families. Factors affecting interpersonal violence, child abuse and neglect are addressed through the implementation of the Marine Corps Family Advocacy Program. Services include safety, accountability and changing the environment that fosters family violence. Marines, Sailors and their families are supported in examining general counseling issues, including Individual /Personal Problems, Marital/Family Problems, Step Family issues, Parenting/Single Parenting, Separation/Divorce, Anger/Emotional Management, Child Behavior Problems, Stress Management, Sexual Abuse, challenges of Adolescence, Pre/Post Deployment Issues and Combat Operational Stress.

Eligibility: Active duty service members, spouses and their dependents.

### **2. Educational and Developmental Intervention Services**

Berkeley Manor Medical Annex  
5400 Florida Ave  
Camp Lejeune, NC  
Main: (910) 450-4127

Provides developmental evaluation and early intervention services to active duty military children who live in base housing and are under three years of age, have suspected developmental delays or medical conditions that may impact development, and would be eligible to attend Camp Lejeune Dependent Schools if they were older.

Must live in base housing and have a child who has special needs or needs to be evaluated for areas of concern.

All services are free.

[www.med.navy.mil/sites/nhcl/classes/pages/edisreferral.aspx](http://www.med.navy.mil/sites/nhcl/classes/pages/edisreferral.aspx)

### **3. Exceptional Family Member Program, Marine Corps Air Station New River**

Marine Corps Air Station New River  
[www.mccsnr.com](http://www.mccsnr.com)  
Bldg AS 213 Bancroft St  
McCutcheon Field  
Jacksonville, NC  
910-449-5251

Education, information, and support services for family members with exceptional medical, psychological, developmental or educational needs. The goal of EFMP is to assist military families in managing the dual demands of a Marine Corps career and the special needs of a family member. An exceptional family member includes a family member who possesses a diagnosed physical, intellectual or

emotional need that requires specialized medical or educational services. Enrollment in the EFMP program is designed to assist the sponsor with assignment to a duty station where appropriate services necessary to support the family member(s) are available. Installation EFMP Specialists are available to assist sponsors and their family members with the enrollment process, resource, referral, and support before, during and after Permanent Duty Station transitions. Specialists also serve as advocates for EFMP families to ensure access to vital medical, educational and community services. 40 hours/month free child care is now available for exceptional children of Marines!

Eligibility: Active duty members who have a dependent with exceptional or special needs.

This program is a mandatory enrollment program for all active duty personnel with family members with special needs. Please call number listed for more information.

#### **4. Treatment and Intervention**

Marine Corps Air Station New River

Bldg. AS 90 Curtis Rd

McCutcheon Field

Primary: 910-449-5252

Monday - Friday, 8:00 a.m. - 4:30 p.m.

Suicide Hotline: 800-273-8255

[www.mccsnr.com](http://www.mccsnr.com)

Provides licensed counselors and therapists who offer the following services:

- Family Service Center Counseling - Short term therapy for individuals, couples, and families.
- Family Advocacy Counseling - Assistance for individuals and families who are at risk for, or who have already had an incident of domestic violence, child abuse/neglect or sexual assault.
- Substance Abuse Counseling Center - Provides alcohol screening, assessment and counseling, case management referral, training and aftercare.

Other services include marriage preparation workshops, prevention and relationship enhancement courses, AA meetings and stress management courses.

Eligibility: Active duty members and their dependents.

#### **5. Carobell, Inc**

##### ***Military Respite Program***

198 Cinnamon Drive

Hubert, NC

(910) 326-7600

[www.carobell.org](http://www.carobell.org)

Provides periodic relief to military families or primary caregivers of children who have an exceptional need as determined by EFMP (Exceptional Family Member Program) (USMC).

Provider eligibility: Military families who have children or siblings enrolled in the EFMP.

#### **6. Military One Source/Militaryonesource.com**

Available 24/7 by phone, online and face-to-face; *provides mental health counseling*, counseling on money matters, deployment support, smooth moves, child care resources and referrals, special needs, spouse employment concerns, and translation services; services provided by a master's level consultant trained to offer confidential support and practical solutions. Military OneSource online features hundreds of free articles, CDs, booklets, and audio clips, plus financial calculators to help military personnel and their dependents with budgeting and investing. May sign up for newsletter, join discussion boards, attend Webinars, and find installation and community resources. Serves Active Duty, Guard, Reserve and their families at no cost.

1-800-342-9647

## **Emergency Services**

The Department of Emergency Services was created to enhance emergency response to, planning for and recovery from major emergencies that may occur in Onslow County.

Consolidated under one department is the E-911 Communications Center, Emergency Management Office, Emergency Medical Services, and the Fire Rescue Services. The Emergency Services Department coordinates with seven volunteer rescue squads, 20 volunteer fire departments, the Medical Reserve Corps (MRC) and provides Community Emergency Response Team (CERT) training.

These agencies work together to provide the citizens of Onslow County with complete and unified emergency service during a major incident, weather emergency or other unforeseen threat to life and property.

### **Location:**

1180 Commons Drive North

Jacksonville, NC 28546

**Phone:** (910) 347-4270

**Fax:** (910) 455-6767

### **Hours of Operation for Administration**

Monday ~ Friday - 8:00 AM to 5:00 PM

Saturday, Sunday & Holidays – Closed

## **Nursing or Adult Care Homes**

Nursing homes are facilities that provide nursing or convalescent care for three or more persons unrelated to the licensee. A nursing home provides long term care for chronic conditions or short term convalescent or rehabilitative care for remedial ailments for which medical and nursing care are indicated. All nursing homes must be licensed in accordance with NC law by the NC Division of Facility Services Licensure Section.

### **1. Britthaven Of Onslow**

1839 Onslow Dr Extension

Jacksonville, North Carolina 28540

(910) 455-3610

Initial Date of Certification:	02/01/71
Type of Ownership:	For profit - Corporation
Participates in Medicare:	Yes
Participates in Medicaid:	Yes
Multi-Nursing Home (chain) Ownership:	Yes
Continuing Care Retirement Community:	No
Resident Councils Only:	Yes
Quality Indicator Survey:	No

### **2. Britthaven Of Jacksonville**

225 White St

Jacksonville, North Carolina 28546

(910) 353-7222

Initial Date of Certification:	11/25/81
Type of Ownership:	For profit - Corporation
Participates in Medicare:	Yes

Participates in Medicare:	Yes
Multi-Nursing Home (chain) Ownership:	Yes
Continuing Care Retirement Community:	No
Resident Councils Only:	No
Quality Indicator Survey:	No

### 3. Carolina Rivers Nursing and Rehab Center

1839 Onslow Drive Extension  
 Jacksonville, NC 28540  
 (910) 455-3610

Most Recently Reported Health Inspection	July 26, 2012
Most Recently Reported Fire Inspection	August 23, 2012
Last Local-Nursing-Homes.Com Data Update	October 29, 2012
Sprinkler Status	Fully Sprinklered
Providers	Medicare and Medicaid
Type Of Ownership	For Profit - Corporation
Councils Available	Both
Owner Has Multiple Homes	Yes
Located In A Hospital	No
Continuing Care Retirement Community	No
Special Focus Facility	No

### Veterans Nursing Home

Currently for Veterans there is not a nursing home in Onslow County. The nearest veterans nursing home is in Fayetteville, North Carolina.

The North Carolina Division of Veterans Affairs offers a full-service, skilled nursing facility for veterans. The nursing home is located in Fayetteville at 214 Cochran Ave.

### Home Health Care

#### **Continuum Home Care & Hospice**

3391 Henderson Drive  
 Extension  
 Jacksonville, NC 28546  
 (910)989-2682

#### **Home Health and Hospice – Onslow County**

4024 Richlands Highway  
 Jacksonville, NC 28540  
 (910) 577-6660

#### **Maxim Home Care**

825 Gum Branch Square  
 Suite 109  
 Jacksonville, NC 28540  
 (910) 355-2757

#### **Quality Home Staffing**

3671 New Bern Hwy  
 Jacksonville, NC 28546  
 (910)346-1094

#### **Liberty Home Care**

1700 Country Club Road  
 Jacksonville, NC 28546  
 1-800-800-0614

#### **Community Alternatives Program for Disabled Adults, Onslow County Senior Services**

4024 Richlands Highway  
 Jacksonville, NC 28540  
 (910) 577-6660

## **Health Promotion & Prevention Programs**

### **Onslow County Health Department**

612 College St.  
Jacksonville, NC 28540  
PH: 910-347-2154  
FX: 910-347-7941

### **Onslow Memorial Hospital**

317 Western Boulevard  
Jacksonville, NC 28546  
(910) 577-2345

### **Cooperative Extension**

4024 Richlands Hwy.  
Jacksonville, NC 28540

## **Recreational Facilities and Fitness Centers**

### **1. Onslow County Parks and Recreation**

The mission of the Onslow County Parks and Recreation Department is to enhance the quality of life of the citizens by offering a variety of both active and passive activities. This is accomplished through recreation programs, district parks, beach access facilities and an active partnership with the community.

1244 Onslow Pines Road  
Jacksonville, NC 28540  
PH: 910-347-5332  
FX: 910-347-4492  
<http://www.onslowcountync.gov/Parks/>

### **2. Jacksonville City Parks and Recreation**

The City of Jacksonville is very happy to be able to offer a variety of activity parks, baseball fields, tennis courts, recreation facilities and parks available for use and, in most cases, available to be reserved for your special event or extracurricular needs. Please visit the different pages available on the webpage to see everything we have to offer!

<http://www.ci.jacksonville.nc.us/Residents/Parks---Recreation/Parks---Facilities.aspx>

## **Substance Abuse / Prevention**

### **1. Community Prevention Services, INC**

#### **• Adolescent Substance Abuse Prevention**

399 Johnson Blvd.  
Jacksonville, NC 28540  
(910) 353-0972

Works with youth up to 18 years of age to prevent them from becoming addicted to substances

## 2. Alcoholics Anonymous Meetings

- **Open Meetings-** Alcoholics Anonymous® is a fellowship of men and women who share their experience, strength and hope with each other that they may solve their common problem and help others to recover from alcoholism. The only requirement for membership is a desire to stop drinking. There are no dues or fees for AA membership.
  - **Sunrise Group** (open discussion)-8:00 am daily --St. Anne's Church-711 Henderson Dr Jacksonville
  - **12 & 12 @ 12 Group-** (open discussion)-12:00pm Monday through Saturday--612 New Bridge Street Jacksonville(910)455-3666
  - **KIB Group-** (open big book)-8pm Sunday-215 Memorial Drive Jacksonville
  - **KIB Group-**(open discussion)-8pm Monday through Thursday and Saturday-215 Memorial Drive Jacksonville
  - **KIB Group-**(Open Step Study)-8pm Friday 215 Memorial Drive Jacksonville
- **Closed Meetings-Attended only by those with a desire to stop drinking**
- **Primary Purpose Group-**(closed big book)- 6:00 pm Sunday Onslow Mem. Hospital EDU Bldg Board Room OCHA 317 Western Blvd Jacksonville
  - **Women in Sobriety-** (closed step study) -7:00 pm Monday -Northwoods Methodist Church 1528 Gum Branch Road Jacksonville
  - **Old Timers Serenity Group-** (Closed discussion) 8:00 pm Thursday Northwoods Methodist Church 1528 Gum Branch Road Jacksonville

## 3. Al-Anon Meetings-For Families of Alcoholics- (910) 509- 2380

- a. **7:00 pm Monday-**Sneads Ferry Presbyterian Church 776 Hwy 210 Sneads Ferry (910) 327-2600
- **8:00 pm Tuesday** Swansboro United Methodist Church 665 W Corbett Ave Swansboro
- **8:00 pm Wednesday and Saturday-**215 Memorial Drive Jacksonville

## 4. Alcohol and Drug Counseling for Adults

- **CoastalCare-**165 Center Street Jacksonville (910) 459-4815
- **Healing Hearts Therapeutic Services** (910) 347-1694
- **CDTEG-**230 New Bridge Street Jacksonville (910) 347-4477
- **RHA** 215 Memorial Drive Jacksonville (910) 353-5115

## 5. Narcotics Anonymous Meetings-

### Open Meetings

- **New Way of Life Group** (Open discussion) -Saturdays at 12:00 pm Northwoods United Methodist Church 1528 Gum Branch Road Jacksonville
- **Survivalists Group-** 8:00 pm Tuesday 215 Memorial Drive Jacksonville -Non Smoking Group
- **Freedom Journey Group** (open discussion) 8:00 pm Friday 215 Memorial Drive Jacksonville
- **Survivalists Group Candlelight** (Open discussion) 10:00 pm Saturday 215 Memorial Drive Jacksonville Non Smoking
- **Freedom Journey Group** (open discussion) 8:00 pm Sunday 215 Memorial Drive Jacksonville

### Closed Meetings

- **Survivalists Group** (Closed discussion) 8:00 pm Monday 215 Memorial Drive Jacksonville  
Non Smoking

## 6. Tobacco Issues-Youth and Adults

- **Smoking Cessation Classes**-Community Prevention Services, Inc. 399 Johnson Boulevard Jacksonville (910) 353-0972-does not provide patches, gum, etc. **These are smoking cessation classes for those who truly desire to quit smoking.**

## Dental Services

### 1. Public Health Dental Hygienist Serving Onslow County & Onslow County Schools North Carolina Oral Health Section

C/O Parkwood Elementary  
2900 Northwoods Drive  
Jacksonville, NC 28540  
(910) 330-6363

### 2. Caring Community Clinic

1 Dewitt Street  
Jacksonville, NC 28540  
(910) 346-6149

Caring Community clinic is an immediate care facility offering short term care, and a dental clinic that is open by appointment only.

## Disability Services

### **Carobell, Inc**

198 Cinnamon Drive  
Hubert, NC 28539  
(910) 326-7600

### **Miracle Meadows Therapeutic Riding**

147 Catino Farms Lane  
Jacksonville, NC 28546  
(910)389-9726

### **Coastal Enterprises of Jacksonville, Inc.**

2715 Commerce Road  
Jacksonville, NC 28546  
910-455-2131

### **Vocational Rehabilitation**

110 Branchwood Drive Suite B  
Jacksonville, NC 28546  
(910)455-1445

## **Adult and Family Services Unit, Department of Social Services**

1255 Hargett Street  
Jacksonville, NC  
910-989-0230

[www.onslowcountync.gov/socialservices/adultfamilyserv.aspx](http://www.onslowcountync.gov/socialservices/adultfamilyserv.aspx)

Provides a portal of entry for individuals seeking services who are 18 years of age and older, are disabled and who may or may not be receiving income (i.e.; SSI, SSA, or Veterans, benefits).

Services include:

Adult Protective Services

At Risk Case Management (housing, food, health services)

Adult Care Home Monitoring

Guardianship

Adult Care Home Placement

Elderly and Disabled Transportation Assistance Program (EDTAP)  
Housing and Home Improvement  
Special Assistance In-Home  
Services for the Blind  
Representative Payee

### **Early Head Start**

103 North Plain Drive  
Jacksonville, NC  
910-938-0068

Provides child development and family support services to low income families with infants and toddlers ages birth to three and pregnant women.

Eligibility requirements: Meet federal poverty guidelines or child diagnosed with a disability.

### **Meals on Wheels**

4024 Richlands Hwy  
Jacksonville, NC  
910-989-3013

Meals are provided in the home of eligible persons who are homebound due to illness or incapacitating disability.

### **Exceptional Family Members Program, MCCS Camp Lejeune**

Bldg. 40, 798 Brewster Blvd  
Camp Lejeune, NC  
910-451-4394

Provides support for military families with dependents that have a disability or sickness. The goal of EFMP is to assist military families in managing the dual demands of a Marine Corps career and the special needs of a family member. An exceptional family member includes a family member who possesses a diagnosed physical, intellectual or emotional need that requires specialized medical or educational services. Enrollment in the EFMP program is designed to assist the sponsor with assignment to a duty station where appropriate services necessary to support the family member(s) are available. Installation EFMP Specialists are available to assist sponsors and their family members with the enrollment process, resource, referral, and support before, during and after Permanent Duty Station transitions. Specialists also serve as advocates for EFMP families to ensure access to vital medical, educational and community services. EFMP also has a lending library of materials related to disabilities for a family's use.

### **Adult Protective Services, Adult and Family Services Unit**

1255 Hargett Street  
Jacksonville, NC  
910-989-0230

Receives and evaluates reports of abuse, neglect and exploitation of incapacitated adults. Serves disabled adults 18 years of age or older.

## **Inventory of Health-Related Supportive Services**

### **Medical Assistance**

#### **NC Health Choice**

1255 Hargett Street  
Jacksonville, NC 28546  
(910) 455-4145

## **Medical and Health Transportation**

### **OUTS-Jacksonville Transit**

P.O. Box 1548  
605 New Bridge St.  
Jacksonville, NC 28541  
Office Hours M-F 8-5pm  
(910) 346-2998

Two main programs- a Jacksonville city bus for those who live and travel within the Jacksonville city limits (\$1.25 rider fee each ride) and an OUTS van for those outside Jacksonville city limits. Please call for eligibility requirements.

## **Chamber of Commerce**

### **Jacksonville Onslow Chamber of Commerce NC**

1099 Gum Branch Road  
Jacksonville, NC 28540  
(910) 347-3141  
<http://www.jacksonvilleonline.org/>

## **Media**

### **G10 TV**

G10TV is a cooperative venture serving Jacksonville - Onslow 24 hours a day on Time Warner Cable (TWC). The City of Jacksonville operates G10 and provides production assistance to Onslow.

### **Jacksonville Daily News**

Jacksonville Daily Newspaper  
<http://www.jdnews.com/>

## **Food Resources-Please refer to NC211.org for full list of providers**

### **Onslow Community Outreach**

Main Phone Number: 910-455-5733  
Soup Kitchen: 910-347-3227

### **Salvation Army**

403 Center St.  
Jacksonville, NC  
910-346-8800  
Offers food pantry, thrift store and benevolent services to eligible individuals of Onslow County.

## **Housing Resources Please refer to NC211.org for full list of providers**

### **ECHSA**

246 Georgetown Rd  
Jacksonville, NC  
(910) 347-2151  
(910) 347-1237  
Provides housing services to families that are living at/below poverty in Onslow county. WIC (Women, Infant and Children) program is administered in this office for Duplin County.

## **Senior Programs**

### **Onslow County Senior Services**

4024 Richlands Hwy  
Jacksonville, NC 28540  
PH: 910-455-2747  
FX: 910-455-0781

### **Lion's Club**

(910) 346-4852  
Free Vision and hearing Screenings for ages 60 and up.

## **Clothing Resources / Thrift Stores**

### **Goodwill**

1113 Western Blvd  
Jacksonville, NC 28540  
(910)455-2025

### **Infant of Prague Thrift Store**

933 Lejeune Blvd  
Jacksonville, NC 28540  
(910)937-1543

### **Finders Keepers**

(Onslow Women's Shelter)  
1209 A Hargett St.  
Jacksonville, NC 28540  
(910)346-1611

### **Salvation Army**

403 Center Street  
Jacksonville, NC 28546  
(910) 346-8800

### **Hem of His Garment II**

724 West Corbett Ave  
PO Box 597  
Swansboro, NC 28584  
(910) 326-1811

### **Second Chance Mission of Hope**

309 Court Street  
Jacksonville, NC 28540  
(910) 455-7111

## **Educational Resources**

### **Coastal Carolina**

#### **Community College**

444 Western Blvd  
Jacksonville, NC 28546  
(910) 455-1221

### **Onslow County Schools**

200 Broadhurst Road  
Jacksonville, NC 28540  
(910) 455-2211

### **Onslow County**

#### **Partnership for Children**

Jacksonville: Monday-Friday 8 am - 5 pm and by appointment  
Swansboro & Richlands:  
Closed Monday, Open Tuesday-Friday 9 am-12 pm and 1-5 pm, and by appointment.

### **Agape Leadership**

#### **Development**

#### **(Homeschooling organization)**

(910)347-4890

### **Head Start, Onslow**

#### **County**

440 College St.  
Jacksonville, NC 28540  
(910)455-5530

## **ChildCare Providers**

Contact *The Onslow County Partnership for Children Resource and Referral* for the most current data on child care providers.

-Fiscal year 2012-2012- there are 42 centers with an enrolment of 4,580 (capacity of 5,566- includes school age)

-Enrollment numbers for centers as of June 2012: Infants=186, 1's=367, 2's=372, 3's=467, 4's=656, 5's=565

-There are 70 family child care homes with an enrollment of 308 (capacity of 514)

-Including DCD regulated school age care; there are 5,566 child care slots available. (DCD enrollment Report as posted on SmartNEt 2012)<sup>7</sup>

## **Hispanic Resources**

### **Hispanic Resource Center of Onslow County**

Frank or James De Leon  
204 Henderson Drive  
Jacksonville, NC 28540  
(910) 938-7811

## **Parenting**

### **PEERS Family Development Center**

151 Chaney Avenue  
Jacksonville, NC 28540  
(910) 333-9725

### **Young Moms Connect**

#### **Onslow Co. Partnership for Children**

301 Northwest Drive  
Jacksonville, NC 28546  
(910) 938-0336

## **Law Enforcement Agencies**

### **Jacksonville City Police Department**

206 Marine Boulevard  
Jacksonville  
(910) 455-4000

### **Onslow County Sheriff's**

#### **Department/Detention Center**

717 Court Street - Jacksonville, NC 28540  
(910) 455-3113 - (910) 455-0048 (fax)

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<sup>7</sup> 2012-2013 Onslow County Partnership for Children Community Assessment

## Advocacy Services

### **Guardian Ad Litem Program**

604 College Street  
Jacksonville, NC 28540  
(910) 346-5335

### **Mayor's Committee for Persons with Disabilities**

(910)938-5224

### **Nursing Home / Adult Care Community Advisory Committee**

(910) 577-4321

### **Onslow CHIP**

1 DeWitt Street  
Jacksonville, NC 28540  
(910) 355-CHIP (2447)

### **Onslow County Partnership for Children**

301 Northwest Drive  
Jacksonville, NC 28546  
(910) 938-0336

### **Sickle Cell Disease Assoc. Of America, Inc.**

#### **Eastern North Carolina Chapter**

PO Box 5253  
Jacksonville, NC 28540  
(910) 346-2510

## Onslow County Veterans Services

### **Veterans Services**

521 Mill Avenue  
Jacksonville, NC 28540  
PH: 910-347-3309  
FX: 910-938-3440

### **USO – United Services Organization**

9 Tallman Street  
Jacksonville, NC 28540  
(910) 455-3411

## Economic Development/County Assets

### **BOLD of Jacksonville**

<http://www.boldofjacksonville.com/>

### **Keep Onslow Beautiful**

**(910) 330-3140**

## Shelters

### **Onslow Community Outreach**

Main Phone Number: 910-455-5733  
Homeless Shelter: 910-347-3227

### **Salvation Army**

535 Bell Fork Road  
Jacksonville, NC 28540  
(910)346-8800

### **Second Chance Mission of Hope**

309 Court Street  
Jacksonville, NC 28540  
(910)455-6264

### **Youth Services**

(Provides temporary shelter care services, 365 days a year for court and law involved youth as an alternative to the streets, secure detention, and youth development centers.)  
220 Broadhurst Road  
Jacksonville, NC 28540  
(910)455-1202

## **Support Groups**

### **Alzheimer's Support Group**

Onslow County Senior Services  
4022 Richlands Highway  
Jacksonville, NC  
(910) 455-2747

## **Youth Programs**

### **Juvenile Justice and Delinquency Prevention**

614 College Street  
Jacksonville, NC 28540  
(910) 347-2191

### **Lions Club**

910-346-4852

### **Coastal Carolina Horse Sense, Inc**

1325 Kellum Loop Road  
Jacksonville, NC 28546  
(910) 455-5557

### **Youth Services – Onslow County**

P.O. Box 885, 220 Georgetown Road, Suite 200  
Jacksonville, North Carolina 28540  
Phone: (910) 455-1202  
Fax: (910) 938-1566  
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### **Cooperative Extension**

4024 Richlands HWY  
Jacksonville, NC 28540  
(910)455-5873

### **Boy Scouts of America**

#### **East Carolina Council**

PO Box 1698

## **Citizen Associations**

### **The United Way of Onslow County**

8 Ruth Street  
Jacksonville, NC 28540  
Phone: (910) 347-2646  
Fax: (910) 347-1655

### **Compassionate Friends**

Northwoods Methodist Church,  
1528 Gum Branch Rd  
Jacksonville, NC 28546  
Sue (910) 455-3397  
or (910) 358-2650

Kinston, NC 28503

(252) 522-1521

### **Boys & Girls Club**

PO Box 146  
Jacksonville, NC 28541  
(910) 455-9003

### **Girl Scouts Council of Coastal Carolina, Inc.**

108 E. Lockhaven Drive  
Goldsboro, NC 27533  
(919)432-6123, 800-284-4475

### **Juvenile Justice & Delinquency Prevention**

614 College Street  
Jacksonville, NC 28540  
(910) 347-2191

### **Special Olympics Onslow County**

1335 Western Blvd. PMB #19  
Jacksonville, NC 28546  
(910) 265-1756

### **Parks and Recreation Department, Onslow County (Summer Only)**

1244 Onslow Pines Road Jacksonville, NC 28540  
(910) 347-5332

### **Veterans of Foreign Wars (VFW)**

1450 Piney Green  
Jacksonville, NC 28546

**Onslow Women's Health Fund**

**Onslow CHIP**

Virtual office-

241 New River Drive

Jacksonville, NC 28540

<http://www.onslowchip.org/home>

Please contact via email box found on website