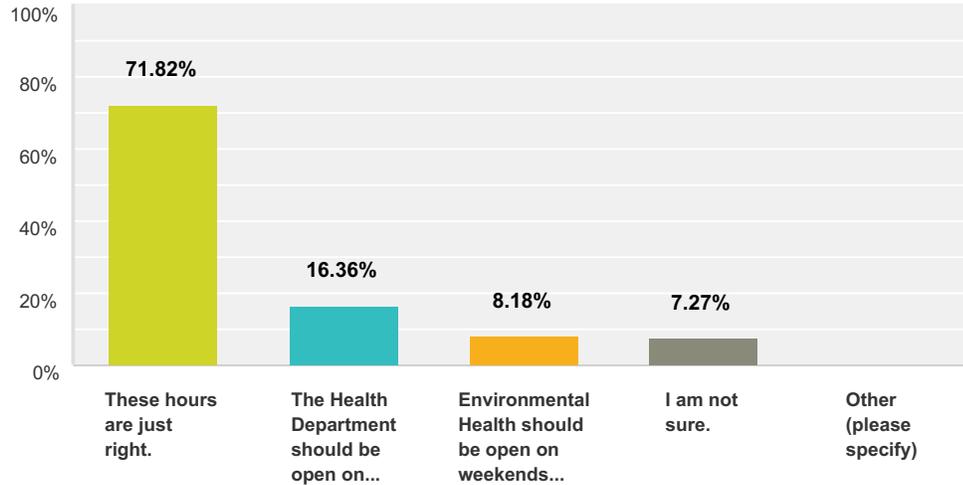


Q1 The Health Department and the Environmental Health are open from 8 to 5 Monday thru Friday. On Thursday the Health Department stays open later until 8 PM

Answered: 110 Skipped: 1



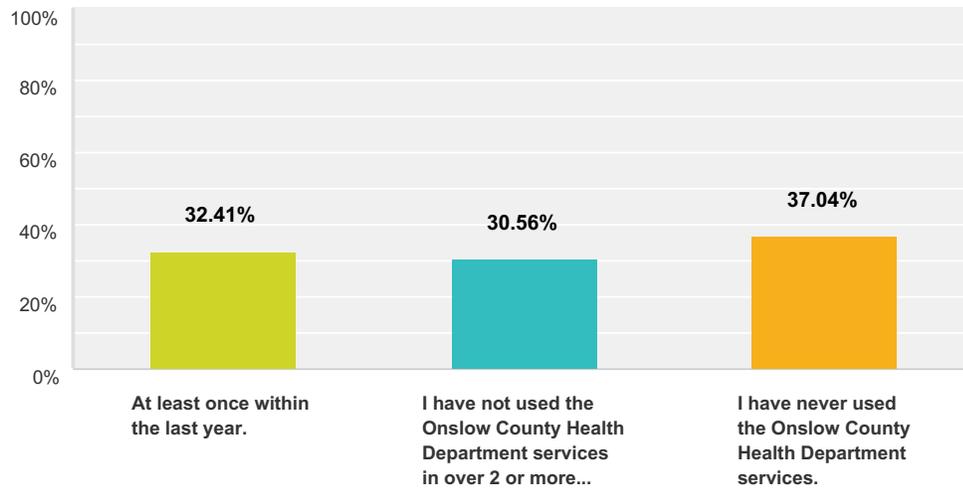
Answer Choices	Responses	
These hours are just right. (1)	71.82%	79
The Health Department should be open on weekends. (2)	16.36%	18
Environmental Health should be open on weekends and/or have extended evening hours. (3)	8.18%	9
I am not sure. (4)	7.27%	8
Other (please specify) (5)	0.00%	0
Total Respondents: 110		

Basic Statistics				
Minimum	Maximum	Median	Mean	Standard Deviation
1.00	4.00	1.00	1.53	0.91

#	Other (please specify)	Date
	There are no responses.	

Q2 When was the last time you were at the Health Department? This includes the Environmental Health Office?

Answered: 108 Skipped: 3

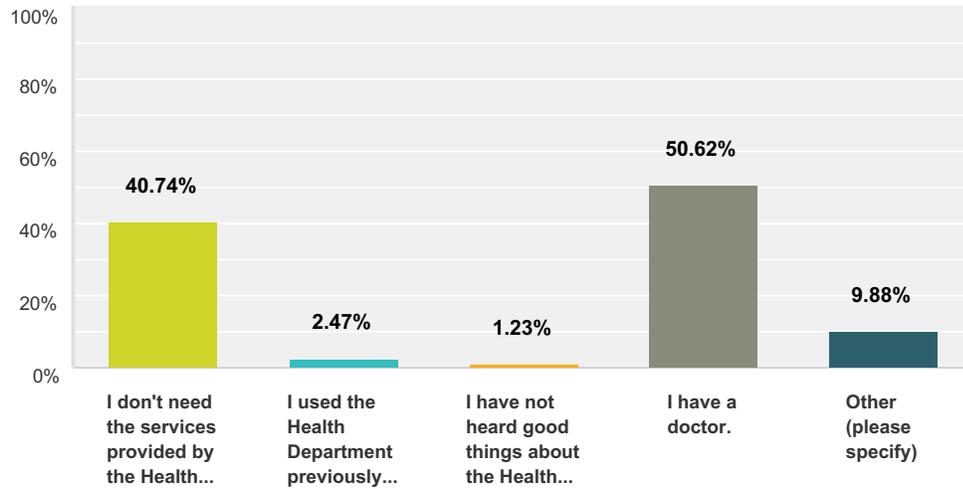


Answer Choices	Responses	
At least once within the last year. (1)	32.41%	35
I have not used the Onslow County Health Department services in over 2 or more years. (2)	30.56%	33
I have never used the Onslow County Health Department services. (3)	37.04%	40
Total		108

Basic Statistics				
Minimum	Maximum	Median	Mean	Standard Deviation
1.00	3.00	2.00	2.05	0.83

Q3 If you have not been to the Health Department in 2 or more years or have never been to the Health Department, please tell us why?

Answered: 81 Skipped: 30



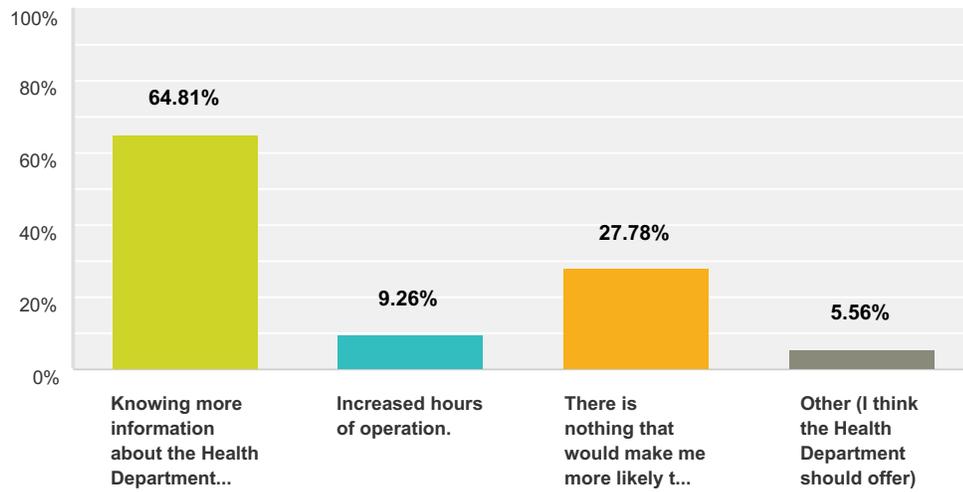
Answer Choices	Responses
I don't need the services provided by the Health Department or Environmental Health. (1)	40.74% 33
I used the Health Department previously, but I was not happy about the services I received. (2)	2.47% 2
I have not heard good things about the Health Department. (3)	1.23% 1
I have a doctor. (4)	50.62% 41
Other (please specify) (5)	9.88% 8
Total Respondents: 81	

Basic Statistics				
Minimum	Maximum	Median	Mean	Standard Deviation
1.00	5.00	4.00	2.87	1.56

#	Other (please specify)	Date
1	I have not had opportunity.	9/26/2015 11:16 AM
2	Just never went	9/22/2015 10:09 AM
3	Military	9/12/2015 9:03 AM
4	Just moved here	9/2/2015 3:16 PM
5	Haven't been in a while	8/17/2015 11:40 AM
6	Veterans hospital	8/17/2015 11:36 AM
7	I have different health insurance now	8/17/2015 11:34 AM
8	don't know what services are offered	8/17/2015 11:20 AM

Q4 What would make you more likely to visit the Health Department?

Answered: 108 Skipped: 3



Answer Choices	Responses
Knowing more information about the Health Department services. (1)	64.81% 70
Increased hours of operation. (2)	9.26% 10
There is nothing that would make me more likely to visit the Health Department. (3)	27.78% 30
Other (I think the Health Department should offer) (4)	5.56% 6
Total Respondents: 108	

Basic Statistics				
Minimum	Maximum	Median	Mean	Standard Deviation
1.00	4.00	1.00	1.76	1.01

#	Other (I think the Health Department should offer)	Date
1	Dental services	9/12/2015 10:50 AM
2	Need to answer calls/return voicemails	9/2/2015 1:58 PM
3	Offer Bilingual Services	8/17/2015 11:51 AM
4	community awareness	8/17/2015 11:35 AM
5	only because I have a current plan	8/17/2015 11:34 AM
6	program on child safety and parenting	8/17/2015 11:32 AM