



MEDIA RELEASE

FOR IMMEDIATE RELEASE
September 19, 2019

Media Contact: **Lisa Line**
Public Information Officer
Lisa.Line@onslowcountync.gov
786-285-1889 Cell
910-989-3192 Office

Onslow Wins Communications Award For Florence

ONLOW COUNTY, NC — Onslow County Government is to receive yet another national award for exceptional communication efforts during Hurricane Florence. The Center for Digital Government will be awarding Onslow County with the Government Experience Award 2019 on September 27, 2019 in Denver, Colorado.

Onslow County Government is being recognized for outstanding communication with its citizens during a disaster. Specifically, the County is praised for its 24/7 Citizen Phone Bank available to residents during a crisis, the use of GIS to determine flood zones and road closures, consistent Facebook Live broadcasts to inform the community of any updates related to safety and weather, and sharing the rescue efforts with news crews, as Onslow County Government welcomed media into the Emergency Operations Center.

“Onslow County has an amazing talented group of public servants who strive to improve transparency and communication with the community. The Board of Commissioners have consistently stated and reinforced the importance of expanding our openness and information sharing with the community. This award demonstrates the County’s commitment towards these efforts,” says David Cotton, Onslow County Manager.

Earlier this month, the Center for Digital Government recognized the Onslow County Information Technology Services’ efforts during Hurricane Florence with a third place national win for best technology practices, streamlining delivery of government services, cybersecurity, helping with disaster response and recovery efforts along with encouraging open data, collaborating and sharing services.

The Center for Digital Government celebrates achievements and learns best practices from U.S. states, counties, cities, federal agencies and departments that have gone beyond the web to radically improve upon the experience of government, pushing the boundaries of how services are delivered. All winners will be featured in Government Technology and other publications.

###